



TERMS & CONDITIONS

Our rates are quoted per room, per night, based on double occupancy and are priced in South African Rand.

What's included?

- Your accommodation
- Daily breakfast
- Complimentary welcome drink
- Complimentary selection of drinks from your minibar and Nespresso tea and coffee facilities in your room
- Complimentary wireless internet throughout the property
- Complimentary parking
- 15% VAT

Available on request (for an additional charge)

- Transfer service between the airport and Head over Hills
- Additional local transfers
- Laundry service
- Beauty treatments
- Activities and excursions
- Gift shop purchases
- Wine Tasting in our Walk-In Wine Cellar
- Lunch and dinner in our restaurant
- Golf club rentals

Head over Hills reserves the right to change rates at any time and supplements may apply during peak period.

Child Policy

Head over Hills does not accept children under the age of 12, unless exclusive use of the entire villa is booked.

Payment Terms

50% deposit to be paid within 48 hours of making the booking (if booked only for one night or within 30 days prior to date of arrival, full payment is requested as deposit). Full payment of the total amount is due no later than 30 days prior to arrival. We reserve the right to cancel any booking or reservation with a 30 day notice period should the deposit conditions not be met. **PEAK PERIOD** (15 December to 28 February) - Full non-refundable payment required for all Peak Period booking and full payment is requested when booking is confirmed. Payments can be made by EFT or via a secure credit card link. All extras are to be settled on departure.

Cancellation Policy

Cancellations and modifications only confirmed once written confirmation is received. More than 30 days prior to arrival – 50% cancellation fee will be charged. 30 days or less, prior to arrival – 100% cancellation fee will be charged. Premature departure or no show – 100% cancellation fee will apply. A 10% cancellation fee will be applicable to all bookings. No refunds applicable in **PEAK PERIOD** and a 100% cancellation fee will apply.